

NEW



Borough Hall
113 South Main Street
Mercersburg, PA 17236
(717) 328-3116
boroughoffice@mercersburg.org

For Internal Use Only

Date Received by Borough

Received by (employee)

7/14/25
PB

Meter Reading Dispute Form

If an account owner feels the meter reading/bill usage is inaccurate (higher than expected) this completed form shall be submitted to the Borough for account review

Account Number:	000456-04
Name of Account Owner:	Tabetha Bise
Account Service Address:	4 N Park Ave
Phone Contact:	E-mail Contact:
2232815219	tbise2023@gmail.com

Briefly Describe Concern: Jan 10 2025 - Apr 10 2025 - Quarterly bill was only 4000 usage with \$204.32 bill. Current billing shows 18000 with a \$629 bill. Two people tripped usage there is no way.

Provide a List of Attachments: (verifying documentation, past bills, photos, etc.)

last bill, current bill

Account Owner: Tabetha Bise

Signature: Tabetha Bise

Date: 7/15/25

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Work Order (WO): Date: Assigned to:

If clerical/administrative error - Resolved/corrected Y or N

Date Account Owner was notified via phone and email and WO closed:

If further investigation required - add subsequent work orders and any associated verification documentation, photos, etc. to package. When investigation and recommendations for resolution are complete - add this WO to be discussed at the next occurring Water Authority Meeting.

Notify account owner of meeting agenda by phone and e-mail. Notification completed - Date:

Resolution was reviewed and confirmed by the Water Authority at meeting held - Date:

RTE 9

SEQ 392

.. NEW WATER/SEWER RATES IN EFFECT..