

NEW



Borough Hall
113 South Main Street
Mercersburg, PA 17236
(717) 328-3116
boroughoffice@mercersburg.org

For Internal Use Only

Date Received by Borough

7/14/25
PB

Received by (employee)

Meter Reading Dispute Form

If an account owner feels the meter reading/bill usage is inaccurate (higher than expected) this completed form shall be submitted to the Borough for account review

Account Number:	000456-04
Name of Account Owner:	Tabetha Bise
Account Service Address:	4 N Park Ave
Phone Contact: 2232815219	E-mail Contact: tbise2023@gmail.com

Briefly Describe Concern: Jan 10 2025 - Apr 10 2025 - Quarterly bill was only 4000 usage with \$ 204.32 bill. Current billing shows 18000 with a \$ 229 bill. Two people tripped usage there is no way.

Provide a List of Attachments: (verifying documentation, past bills, photos, etc.)

last bill, current bill

Account Owner: Tabetha Bise

Signature: Tabetha Bise

Date: 7/15/25

For Borough Use Only

Work Order (WO):

Date:

Assigned to:

If clerical/administrative error - Resolved/corrected Y or N

Date Account Owner was notified via phone and email and WO closed:

If further investigation required - add subsequent work orders and any associated verification documentation, photos, etc. to package. When investigation and recommendations for resolution are complete - add this WO to be discussed at the next occurring Water Authority Meeting.

Notify account owner of meeting agenda by phone and e-mail. Notification completed - Date:

Resolution was reviewed and confirmed by the Water Authority at meeting held - Date:

RTE 9
SEQ 392

Revised 8 May 10 2025

Borough Of Mercersburg

113 South Main Street
Mercersburg, PA 17236
717-328-3116 - 717-328-3117 fax

Tabetha Bise
4 N Park Avenue
Mercersburg, PA 17236

Account #	000456-04
Service Address	4 N Park Avenue
Service From	Jan 10, 2025
Service To	Apr 10, 2025
Due Date	Jun 10, 2025

Previous Balance	\$166.40	Payments	\$205.40	Current Charges	\$243.32	Total Amount Due	\$204.32	After 6/10/25 Pay	\$224.32
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Service/Charges	Amount	A/E	Previous Reading	Previous Reading Date	Current Reading	Current Reading Date	Consumption
Water	\$121.70	A	21	12/18/24	27	3/25/25	6000
Sewer	\$121.62						

Comments

** NEW WATER/SEWER RATES IN EFFECT **